



Calvert County NEWS

175 Main Street
Prince Frederick, Maryland 20678
Phone: 410-535-2003
www.calvertcountymd.gov

Board of Commissioners
Earl F. Hance
Mike Hart
Thomas E. Hutchins
Kelly D. McConkey
Steven R. Weems

FOR IMMEDIATE RELEASE

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Contact: Sarah Ehman, Public Information Program Manager
410-535-2003 Sarah.Ehman@calvertcountymd.gov

Heather Skyrn, Public Information Program Assistant
410-535-2003 Heather.Skyrn@calvertcountymd.gov

Calvert County Enhances Emergency Services with Smart911

Public Safety encourages residents and businesses to sign up for the free service

PRINCE FREDERICK, Md. – Nov. 6, 2019 – The Calvert County Department of Public Safety announced today that Smart911 is now available to all individuals for 911 calls made in Calvert County. Smart911 is a free online service that allows individuals and families to automatically provide vital information to 911 call takers during an emergency.

Citizens can create a safety profile for their household or business that includes any information they want 911 and emergency responders to have in the event of an emergency. When an individual makes emergency calls, a personalized safety profile is automatically displayed to the 911 call taker, allowing first responders to quickly locate the correct location with key information to provide lifesaving services.

“Time is critical during an emergency,” said Public Safety Director Jackie Vaughan. “The additional information provided in a Smart911 safety profile will enable emergency responders to respond faster and more efficiently, particularly on a 911 call from a cell phone.”

Individuals can link both home and work addresses to mobile phones, which can be passed on to emergency responders for a more detailed, rapid response. Additional information such as pets in the home, vehicle details, medical information, photos and emergency contacts can be added to the safety profile.

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All information is optional and citizens have the ability to choose what details to include. Smart911 information is used only for emergency responses and is only made available to the 911 system in the event of an emergency call.

Calvert County is the first county in Maryland to support Smart911, which is currently available in 40 states and more than 1,500 municipalities. An individual's safety profile is available to responders in any county or town that supports Smart911.

Citizens can create a safety profile for their household at www.Smart911.com or on the Smart911 mobile app. Citizens with questions about Smart911 may contact Emergency Communications Assistant Chief Stanley Harris at 410-535-2890.

Find information on Calvert County Government services online at www.CalvertCountyMd.gov. Stay up to date with Calvert County Government on Facebook at www.facebook.com/CalvertCountyMd.

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